

Benefits of Document Automation in Government and Public Sector



Enhance operational efficiency by automating the generation of routine documents with highly customized templates. Dynamically insert canned language to create consistency within applications, tax forms, and other mass-produced documents.

80% of tasks performed in private-sector finance functions have at least some potential for automation, according to McKinsey research, and a similar proportion can be assumed in government.





Streamline Case Management

documents can be seamlessly sent, signed, and saved in the appropriate location, enhancing processes for more effective management.

Automated workflows ensure that newly created

complex and typically involves a lot of different documents."

"Local government case management can be especially





security features, safeguarding sensitive government documents and ensuring compliance with data protection regulations. Role-based access controls enhance document confidentiality.

Security is paramount in government operations.

Document Automation systems provide advanced

non-government organizations (NGOs), and think tanks.

79% of nation-state attackers target government agencies,





Manual Error

and data entry by leveraging data from multiple sources. Create rule-based templates to generate detailed documents automatically, minimizing manual data entry and maintaining the integrity of official documents.

Reduce the risk of human errors in document creation

Human error costs organizations over \$62.4 million every year!





minimized manual efforts contribute to financial efficiency and responsible resource management.

Government agencies can achieve substantial cost

Reduced paper usage, streamlined workflows, and

savings by automating document-related processes.

Businesses in the United States waste \$8 billion on managing paper

documents each year, with an average tag of \$20 to file a document.





document generation with configurable business rules to support jurisdiction-specific variations, multiple languages, policy and legal changes, and privacy protection requirements, reducing the risk of legal and regulatory issues.

Government operations require strict adherence to

regulatory standards. Document Automation solutions

such as Experlogix, ensure compliance by automating



and settlements in 2023 was \$4,176,500.





Organizations that only use manual documentation

customer satisfaction with government services.

Efficient and transparent government services lead to

higher citizen satisfaction. Document Automation enables

faster response times, accurate information dissemination,

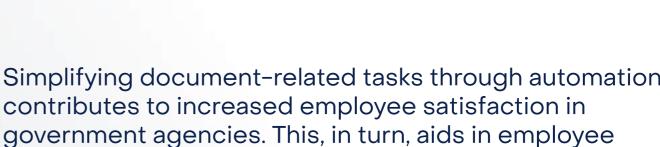
and improved communication channels, enhancing overall



Simplifying document-related tasks through automation **Employee** contributes to increased employee satisfaction in

dedicated workforce.

risk losing 44% of customers and 51% of revenue.



Retention

Satisfaction &

40% of public service employees' time is dedicated to collecting or processing data.

retention, fostering a positive work environment and a



Eliminate Paper-Based **Processes**

Government agencies adopting Document Automation are moving towards a paperless environment. This not only enhances operational efficiency but also aligns with government initiatives promoting digital transformation.

government and greater cost savings.

and the public \$117 billion each year.

The transition to a digital, paperless approach

contributes to a greener and more eco-friendly





Paperwork costs the US government \$38.7 billion